



MMTC Community Hospital Annual Benchmarking Survey

Hospital: _____

Answers are for the most recent fiscal year, which ended ___/___/200__ (day/month/year).

Service Volume & Mix:

- Average Daily Inpatient Census _____
- Average Daily Outpatient Visits _____
- Number of Discharges _____
- All-Payer Case Mix Index (Medicare weights) _____
- Case Mix-Adjusted Equivalent Discharges _____

Payer Mix (% of net patient service revenue):

- Medicare _____%
- Medicaid _____%
- Commercial _____%
- Client Self-Pay _____%
- Total 100%

Net Patient Service Revenue: \$ _____

- Inpatient _____%
- Outpatient _____%
- Rehab Unit _____%
- Pharmacy _____%
- Other _____%
- Total 100.0%

Expenses: \$ _____

- Employee salaries, wages, & fringes _____%
- Contractual labor services, including contracts for non-employed physicians _____%
- Supplies _____%
- Medications _____%
- Utilities _____%
- All other outside non-labor purchases _____%
- Building & equipment depreciation, rent, & lease expense _____%
- Interest expense _____%
- Bad debt net of charity care writeoffs _____%
- Total expenses: 100.0%

Average Inventory Stocks: \$ _____

Average Patient Accounts Receivable (AR): \$ _____ or _____ days

Capacity, Utilization, & Throughput:

- Facility Size
 - Patient Care Areas _____ sq ft
 - All Other Areas _____ sq ft
 - Total _____ sq ft

- Number of Licensed Beds _____
- Number of Staffed Beds _____
- Occupancy Rate, Staffed Beds _____.__%

- Number of OR Suites _____
- Mean Hours per Week Booked for Surgical Procedures _____.__ hrs
- % of Booked OR Hours “Cut & Sew Time” (from first incision to close) _____.__%

- Average Length of Stay (ALOS), Unadjusted _____.__ days
- Average Length of Stay (ALOS), Adjusted for Case Mix _____.__ days

- Mean ED Time, Door-to-Physician ____ hrs mins
- Mean Outpatient Door-to-Door Time ____ hrs mins

- Mean Troponin Lab Test Turnaround Time ____ hrs mins
- Mean Radiology Film Turnaround Time (from test order entered to transcription complete) ____ hrs mins

Employment (For both employees and contractual personnel, please answer in FTEs, based on a 2080-hour work-year.) We only need Total FTEs, but the worksheet below may be useful.

Employed FTEs:
Physicians
Physicians' Assistants
RNs
LPNs
Nurse Practitioners
Technicians & All Other Clinical Staff
Administrative Staff
Facilities & Other Staff
Contractual FTEs:
Non-employed Physicians
All Other Contractual Personnel
Total FTEs

Registration / Admitting and Discharge:

- % Inpatient Admissions After 6 PM _____%
- % Discharges Before Noon _____%



Clinical Quality Practice:

- Hospital-wide mortality index (state average = 100 index) _____%
- % IP admissions following **unscheduled returns to ED** within 72 hours _____%
- % heart patients (DRG 127) with **acute readmission** within 31 days _____%
- % patients with **unscheduled IP returns to OR** within same stay _____%

- **Acute myocardial infarction (AMI)**
For patients without contraindications ...
 - % AMI patients receiving aspirin within 24 hours of arrival _____%
 - % AMI patients prescribed aspirin at discharge _____%
 - % AMI patients with left ventricular systolic dysfunction (LVSD) prescribed an ACEI or ARB at discharge _____%
 - % AMI patients prescribed a beta blocker within 24 hours of arrival _____%
 - % AMI patients prescribed a beta blocker at discharge _____%

- **Heart Failure**
 - % heart failure patients whose hospital record documents assessment of left ventricular function (LVF) _____%*For patients without contraindications ...*
 - % heart failure patients with LVSD prescribed an ACEI or ARB at discharge _____%

- **Pneumonia**
 - % pneumonia patients receiving antibiotics within 4 hours of arrival _____%
 - % pneumonia patients age 65 and older administered pneumococcal vaccine prior to discharge, unless already vaccine-current _____%
 - % pneumonia patients with arterial oxygenation assessed within 24 hours of arrival via arterial blood gas measurement or pulse oximetry _____%

Patient Safety Policies:

Please indicate whether or not your facility has each of the following policies.

No-lift policy: To avoid staff and patient injury, our policy is to use lifts to raise up patients. Yes No

Needleless policy: To reduce needle use and its associated health risks, it is our policy to administer meds without needles whenever possible. Yes No

Latex-free policy: To avoid allergic reactions, our policy is to keep the facility free of latex supplies. Yes No

Thank you for submitting data. We look forward to generating your confidential, customized benchmarking report.